

Transparency in Health Care

St. Augustine Endoscopy Center schedules patient care when your physician schedules a procedure for you at this surgery center. Services may be provided in this health care facility by the facility as well as by other health care providers who may separately bill the patient. Those separate health care providers may or may not participate with the same health insurers or health maintenance organizations (HMOs) as this facility.

Patients and prospective patients may request from this facility and other health care providers a more personalized estimate of charges and other information. Patients and prospective patients should contact each health care provider who will provide services in the facility to determine the health insurers and HMOs with which the provider participates as a network provider or preferred provider.

Your physician who performs the procedure will bill you for his/her services. Other providers who will bill separately if they provide you with health care services in this facility include an anesthesia provider who delivers anesthesia services and a pathology provider and laboratory which will analyze tissue your physician may require be sent to the laboratory to diagnose your condition.

The following providers are contracted with St. Augustine Endoscopy Center to provide services for patients:

Gastroenterology Associates of St. Augustine, PA

Professional Services, Anesthesia Services, Pathology Services
216 Southpark Circle East
St. Augustine, FL 32086
904-824-6108

Labcorp Laboratory

Pathology Services
5610 W. Lasalle St.
Tampa, FL 33607
888-522-2677

Miraca Life Sciences

Pathology Services
6655 North MacArthur Blvd.
Irving, TX 75039
866-588-3280

Quest Laboratories

Pathology Services
4225 E. Fowler Ave.
Tampa, FL 33617
888-277-8772

Financial Services

St. Augustine Endoscopy Center will verify your health insurance benefits prior to your procedure and will bill your insurance carrier following your procedure. Estimated patient responsibility of co-pay portions, deductibles, and/or out of pocket fees are expected on the day of your procedure. We accept cash, credit cards, and personal checks. If you are unable to pay your portion of the bill, we may be able to set up a payment plan. Discounts or cash pay prices may be offered if you do not have insurance or if your procedure is not covered by your plan.

Estimate of Charges

Patients or prospective patients may request from this facility and other health care providers an estimate of charges prior to receiving services. We must respond to you within seven days of your request.

Our estimate will be based upon the procedure your physician tells us that he or she plans to perform and the insurance information that you provide to us. We normally will contact your insurer to learn of your eligibility for the procedure and then base our estimate upon what the insurer tells us about the payment they will make for the procedure. The procedure your physician actually performs may differ from the initial one planned based upon your medical condition at the time of the procedure. Since we cannot forecast the change, the estimate will be based upon the planned procedure as scheduled by your physician.

You may pay less or more for this procedure or service at another facility or in another health care setting.

Payer Estimate Tools

To assist you in researching and comparing medical cost, we have provided links to some of our payers. The payer estimate tools can help eliminate financial surprises by estimating the cost of services, identifying anticipated payment responsibilities, and providing a better understanding of your health care benefits.

Florida Health Finder:

Learn about medical conditions, symptoms, procedures, tests and more. Find and learn about Florida health care facilities and providers in your area.

www.Floridahealthfinders.gov

Aetna

<https://www.aetna.com>

Blue Cross Blue Shield

<http://www.bcbs.com/already-a-member/cost-estimator/procedure-service-cost-estimator.html>

CIGNA

<https://my.cigna.com/web/public/guest>

Humana

<https://www.humana.com/individual-and-family-support/tools/provider-comparison/>

United Healthcare

<https://www.uhc.com/individual-and-family/member-resources/health-care-tools/cost-estimator>

Useful Links

Patients may access the State of Florida's Agency for Healthcare Administration website at this link for general information: www.ahca.myflorida.com

Patients may access the State of Florida's Agency for Healthcare Administration website at this link for information about our surgery center: www.floridahealthfinders.gov

Patients may access the All-Claims Payor Database (ACPD) at: www.apcdouncil.org/state/Florida